



# 2027 ACCOMMODATION POLICY

## BOOKING POLICY

### Booking

In order to secure your booking, full payment is required at the time of booking. Suite bookings will not be confirmed until this is received.

The price quoted is per suite per night and includes breakfast.

### Cancellations

Cancellations of suites will incur the following penalties:

- **Made 30 days or more in advance of date of stay:** 50% of the payment received is refundable or is transferable to another date.
- **Made less than 30 days in advance of date of stay:** payment received is non-refundable and non-transferable.

All cancellations/changes must be confirmed to the Club in writing by email quoting the reservation number.. Cancellations/changes made by telephone will not occur until written confirmation is received by Reservations.

The Club encourages all guests to have their own travel insurance to cover any financial loss that may be incurred as a result of flight or other travel delays/cancellations, personal injury, illness, etc.

### Check In/Check Out

Our guest check in time is 3 pm. Guest arriving early who wish to ensure that their accommodation is available on arrival are advised to book their suite from the night prior to their desired arrival date. This should be done when the reservation is made. Applicable suite rates apply.

Our check out time is 11 am. Guests who wish to depart after this time are advised to extend their booking by an extra day at the time of booking. Applicable suite rates apply. Alternatively, secure baggage storage facilities are available.

### Date Changes

Date changes are permitted (subject to availability) without penalty.

### Confirmations

All reservations will be confirmed in writing by email. A confirmation number will be issued for each booking made. Please quote this number as a reference in any correspondence to us regarding a particular booking.

### Golf Tee Times

We recommend booking all golf tee times directly with the Club on (+353) (0)21 477 8444 (ext. 203) or [reservations@oldhead.com](mailto:reservations@oldhead.com) at the same time as your accommodation reservation to avoid disappointment.

Tee time reservations are regulated by the Golf Policy.

## CLUB POLICY

### Dress Code

Old Head strives to maintain a modern dress policy but that upholds the Club's golfing traditions, promoting casual yet smart attire.

### Golf Course & Practice Facilities:

- Proper golf attire is required when playing or practicing at Old Head Golf Links.
- Jeans/denims, athletic shorts, tee shirts, tank tops, sporting jerseys and the like are prohibited.
- Golf hats are to be worn in the traditional fashion with the peak forward at all times.
- Only golf shoes are acceptable. Metal/steel spikes are not permitted on the course at any time. Spike changing facilities are available in the clubhouse if required.

### Clubhouse & Terrace:

- Appropriate clothing and footwear is required throughout the clubhouse and its facilities.
- Cut-offs, short shorts, tank tops, sporting jerseys and the like are prohibited.
- Smart denim is permitted as acceptable attire in the Clubhouse (it must be in good repair and without any rips or tears, frayed ends or holes, tattered or dirty and must fit appropriately).

- Golf hats may not be worn in the bar or restaurants when seated at any time.
- In the restaurants, jacket and shirt (with or without tie) or smart casual wear is acceptable. Golf attire and denim are not encouraged in the dining room after 7pm.

### Mobile/Cell Phones

Old Head also wishes to have a suitable Club policy in place when it comes to the use of mobile/cell phones, tablets and other such devices.

Mobile/Cell phones must be maintained in the vibrate or silent mode at all times. Video calls or calls on speaker are not allowed at any time.

### Course:

Use of mobile/cell phones is not allowed on the golf course unless all members of the group agree to its use and pace of play is not affected.

Mobile/cell phones may be used in the case of an emergency however.

### Clubhouse & Terrace:

Text messaging, emailing and internet access are allowed in all areas of the clubhouse as long as no sound is emitted.

Voice calls are allowed in all areas of the clubhouse except the bar and restaurants. On the terrace, voice calls are permitted only in a quiet area away from the general seating area.

## CLUB INFORMATION

### Suites

- All suites are non-smoking.
- A maximum of 2 persons may share a suite.
- The Lighthouse and attached cottages are the property of the Commissioners of Irish Lights and are not accessible to guests.
- Course Maintenance begins at 6 am daily. For their safety, guests will only have access to the course during hours of play and at their allocated tee time.
- As suites are adjacent to the 18<sup>th</sup> green, care must be taken when walking outside.
- During playing hours, helicopters land regularly at the Club. Whilst endeavouring to keep landing and take-off times reasonable, we apologise in advance for any associated noise.

### Food & Beverage

- Breakfast is served in Old Head's de Courcey Restaurant from 7 am and lunch in the Lusitania Bar or on The Terrace.
- Dinner is served in the de Courcey Restaurant. Reservations are recommended.
- The Turn is our on-course dining service with specialties to go. A Beverage Cart is available for refreshments on the golf course.

### Wellness

- Wellness at Old Head offers a place to unwind and restore. Working with Bamford products, we offer a comprehensive range of Massages as well as our renowned Signature Body & Facial Treatments. Please contact [wellness@oldhead.com](mailto:wellness@oldhead.com) for the latest brochure.
- Appointments must be made at least 24 hours in advance. A disclaimer must be signed before all treatments. A copy can be sent to you ahead of time for review.

### Location

- Directions to the club are available on our website [www.oldhead.com/location](http://www.oldhead.com/location)
- GPS coordinates for Old Head are 51°37.046' North 8°32.449' West. The Eircode is P17 CX88.

### Other information

- ATM facilities are available at the Club.
- Children under the age of 12 are not permitted in the suites, the clubhouse or on the golf course at any time.
- Helicopter landing facilities are available at the Club.
- Pets are not permitted on the property or course at any time.
- The Club does not accept responsibility for loss of or damage to personal property.